

First Friday Forum

Meeting Agenda

New Holly Gathering Hall

7054 - 32nd Ave South, Seattle, WA

2/04/2011 9:00-11:00

9:00-9:15 Introductions

Everybody

9:15-9:30 Basic Health/ Health Care Authority Updates

Alyson Chase (Alyson.chase@hca.wa.gov) (360) 923-2765

Brooke Hare (brooke.hare@hca.wa.gov) (360) 923-2713

9:30-9:45 United Way / Free Tax Preparation Program

Kate Minto (kminto@uwkc.org) (206) 461-5014

9:45-10:00 Safe Link, Inc / Cell Phone Program

Carl Bryant (carl@carlbryant.com) (206) 334-7278

10:00-10:40 DSHS Updates

Karin Kramer (Karin.kramer@dshs.wa.gov)

Dody McAlpine (Dody.McAlpine@dshs.wa.gov)

Agnes Ericson (Agnes.Ericson@dshs.wa.gov)

Tina Hatley (Tina.Hatley@dshs.wa.gov)

Hector Martinez (Hector.Martinez@dshs.wa.gov)

Truong Hoang (HoangTV@dshs.wa.gov)

10:40-10:55 Northwest Health Law Advocates

Janet Varon (janet@nohla.org) 206-325-6464

10:55-11:00 Other Updates/Announcements

Open to audience

*Thanks Molina & Community Health Plan
for the meeting space & coffee!!*





8 de febrero de 2011

de ID: 
1 2 3 4 5 6 7 8 9

Name
Address
City, State ZIP

Estimado(a) Name:

Basic Health (BH) ha completado recientemente un proyecto de verificación de un número de Seguro Social (SSN) y no ha podido verificar su número de Seguro Social. Debido a un acuerdo que firmaron recientemente los gobiernos estatales y federales, BH ahora es eligible para recibir dólares de compensación federales para compartir el costo para proporcionar cobertura para los ciudadanos de Estados Unidos y las personas calificadas que no son ciudadanos. Su número de Seguro Social válido nos ayudará a solicitar estos fondos de modo que el estado pueda continuar proporcionando cobertura de atención a la salud para tantas personas como sea posible. Si usted no tiene un número de Seguro Social válido o no es ciudadano de los Estados Unidos o no-ciudadano no calificado, usted continuará siendo eligible para BH, a menos que los fondos estatales para el programa ya no se encuentren disponibles.

¿Qué necesito hacer?

Por favor confirme su número de Seguro Social completando y devolviendo el formulario de abajo a Basic Health, PO Box 42683 Olympia, WA 98504-2683 o llámenos al 1-800-660-9840 a más tardar hasta el **17 de febrero de 2011**.

Atentamente,

Basic Health

de ID: 
1 2 3 4 5 6 7 8 9

Liste a todos los miembros y proporcione sus números de Seguro Social o marque la columna si ellos no tienen un número de Seguro Social.			
Nombre*	Número de Seguro Social	Fecha de nacimiento	No tiene un SSN

*Por favor incluya a todos los miembros inscritos en su cuenta.

HCA 22-417s (2/11) Social Security Verification

Washington State Health Care Authority
P.O. Box 42683 • Olympia, WA 98504-2683
1-800-660-9840 • FAX 360-923-2610 • TTY 360-923-2701 or Toll-free 1-888-923-5622 • www.basicehealth.hca.wa.gov



February 8, 2011

ID #:



Name
Address
City, State ZIP

Dear Name:

Basic Health (BH) recently completed a Social Security number (SSN) verification project and was unable to verify your SSN. Due to an agreement recently signed by the state and federal governments, BH is now eligible to receive federal matching dollars to share in the cost of providing coverage for US citizens and qualified non-citizens. Your valid SSN will help us claim these funds so the state can continue providing health care coverage for as many people as possible. If you do not have a valid SSN or are not a US citizen or qualified non-citizen, you will continue to be eligible for BH, unless state funds for the program are no longer available.

What do I need to do?

Please confirm your SSN by completing and returning the form below to Basic Health, PO Box 42683 Olympia, WA 98504-2683 or call us at 1-800-660-9840 no later than **February 17, 2011**.

Sincerely,

Basic Health

ID #:



List all members and provide their Social Security number or check the column if they do not have a SSN.			
Name*	Social Security number	Date of Birth	Does not have a SSN

*Please include all enrolled members on your account.

HCA 22-417 (2/11) Social Security Verification

Washington State Health Care Authority
P.O. Box 42683 • Olympia, WA 98504-2683
1-800-660-9840 • FAX 360-923-2610 • TTY 360-923-2701 or Toll-free 1-888-923-5622 • www.basichealth.hca.wa.gov

CSO of Record
Address
City, State Zip
Phone #



Date

Client ID#

Name
Address
City, State Zip

Dear <<Name>>,

Our records show that the children listed at the bottom of this letter are receiving state-funded free or low-cost health insurance through Apple Health for Kids. We are writing to let you know that because of limited funds in the state budget, the Legislature is considering cuts in the children's state-funded health programs. If this happens, it will not affect children who are U.S. citizens or who have legal immigration status or most children who have an application pending for immigration status. They are eligible for the federal free or low-cost Apple Health for Kids program.

If your children were born in the United States, have any type of legal immigration status, or have an application pending for immigration status, please send us copies of any documents that show their immigration status, their application for status, or their birth in the U.S. in the enclosed envelope by 02/04/2011 so that we can update their eligibility. This may help them keep their coverage if the cuts happen.

If cuts to the state-funded Apple Health for Kids are adopted that will affect your children's coverage, we will provide additional information to you at that time. **In the meantime, your children are covered and can continue to receive any needed health care.**

Your privacy is extremely important to us, and any information you provide us will only be used to determine whether your child is eligible for this health coverage through Apple Health for Kids. **This information will NOT be shared with any immigration agency.**

If you have questions about this letter please call the office and number at the top of this letter. An interpreter will be available if you do not speak English.

The following children are currently on the state-funded free or low-cost Apple Health for Kids program:

Questions About Immigration Status and Apple Health for Kids
<p>Q. What kinds of immigration status must a child have to qualify for <i>federal</i> Apple Health for Kids?</p> <p>A. Any child who was born in the U.S. qualifies. In addition, most children who have some form of legal immigration status or who have an application for immigration status pending will qualify.</p>
<p>Q. What should I do if I have some paperwork from immigration about my child but I am not sure if this means they qualify?</p> <p>A. You should send us a copy of whatever paperwork you have and we will make an assessment of whether the child qualifies for the federal program.</p>
<p>Q. Does it matter if the parent of the child does not have legal immigration status?</p> <p>A. No. Eligibility for <i>federal</i> Apple Health for Kids depends on the child's immigration status not that of his or her parents. However, if the parents are applying for immigration status, it is possible that the child is included in their application, so you should provide us a copy of the application.</p>
<p>Q. What is the benefit of sending in my immigration documents?</p> <p>A. If your child is eligible for the <i>federal</i> free or low-cost Apple Health for Kids program and there is a cut to children's state-funded health programs, your child will remain eligible for health coverage.</p>



February 2011

SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	
6	7	8	9	10	11	12
13	14	15 Deadline for Re-views	16 No Review Termination letters sent	17	18 10 Day Notice of Termination	19
20	21 DSHS Closed	22 DSHS Closed	23	24	25	26
27	28					

Policy Changes:
2/1/11-Consolidated Emergency Assistance Program (CEAP) Eliminated

DSHS
PO Box 11699
Tacoma, WA 98411-9905
District 4 Emergency Contacts:
Marcie Birdsall, Supervisor
marcell.birdsall@dshs.wa.gov

Truong Hoang, Supervisor
truong.hoang@dshs.wa.gov

Hector Martinez, Supervisor
hector.martinez@dshs.wa.gov

CSC Phone#: 877-501-2233
Answer Phone #: 877-980-9220
D4 CSC Fax #: 877-759-1063
Provider Line #: 800-394-4571





March 2011



1 2 3 4 5

Policy Changes:
03/01/11-Basic Health Eliminated
03/01/11 - Children's Health Program Eliminated
03/01/11 -Disability Lifeline Program Eliminated
**above subject to change dependant upon legislative action.

DSHS
PO Box 11699
Tacoma, WA 98411-9905

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marcell.birdsall@dshs.wa.gov

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CSC Phone#: 877-501-2233
Answer Phone #: 877-980-9220
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Provider Line #: 800-394-4571

6 7 8 9 10 11 12

13 14 15 16 17 18 19
Deadline for Reviews No Review Termination letters sent

20 21 22 23 24 25 26
10 Day Notice of Termination

27 28 29 30 31
DSHS CLOSED

Statewide Customer Service Center - Medical Process

This process details the submission of all Medical applications to the Statewide CSC.

Online

DSHS encourages the use of the *new* Online Services Application at <http://onlineapp.dshs.wa.gov>. This option provides 24 hour online access to: apply for benefits, process eligibility reviews or report changes.

Phone

The Statewide Customer Service Center is available Monday – Friday between the hours of 8am – 5pm by calling **1-877-501-2233**.

Fax

All DSHS applications and supporting documents can be sent using the new District CSC Fax Lines at:

District 1 – 877-759-1056

District 2 – 877-759-1058

District 3 – 877-759-1059

District 4 – 877-759-1063

District 5 – 888-259-9126

District 6 – 877-309-9747

Identifying Information on Documents

Please be sure to include the **DSHS Client ID Number** on each document sent. If you do not have a Client ID Number and the documents are related to an online application, please put the "online tracking number" and the name of the applicant on each document.

Urgent Requests

Please use the following suggestions for submitting an urgent medical application:

- 1) Submit an application "online"
- 2) Call the CSC Line at **1-877-501-2233** to make an "urgent" medical request for processing
- 3) Fax any supporting documents to the appropriate District CSC Fax Line listed
- 4) This should be processed within 48 hours
- 5) With a Release of Information on file the worker can follow up through either the CSC Line (1-877-501-2233) or Provider Line (1-800-394-4571).
- 6) If a client prefers to walk in to a CSO they can, but the encouraged method is via online, phone & fax.

CSD Provider Line

- Once there is a valid **DSHS Consent Form (14-012)** on file with DSHS, you may contact the Statewide Provider Line at **1-800-394-4571** to inquire about specific client medical benefits.



Medicaid Purchasing Administration

Contact Us!

2/3/2011 10:51:57 AM

[Menu](#) | [Exit](#)



Welcome to the ProviderOne Web Forms

Please make a selection:

[Client](#)

[Provider](#)

Page modified: 06/30/2010

[Privacy](#)

[Notice](#)

[Contact this program](#)

[Contact DSHS](#)

[Contact Webmaster](#)

**Medicaid Purchasing Administration****Contact Us!**

2/3/2011 11:16:17 AM

[Menu](#) | [Exit](#)

Please complete this form to submit comments or questions to the Medicaid Purchasing Administration.

PROVIDER WEB FORM

Your Email Address: *

Business or Last Name:

FirstName:

7 digit Provider ID:

Select Topic: *

<--Select-->

(Enter NPIs in Comments)

Page modified: 06/30/2010

[Privacy](#)[Contact this program](#)[Notice](#)[Contact DSHS](#)[Contact Webmaster](#)

2011 ProviderOne Managed Care Cutoff Calendar

LEGEND

Healthy Options / Chip / BHP Enrollment Cutoff

WMIP enrollment cutoff

Last Business Day of the month = 834 Update file, if Monday interim payment also

Monthly 834 Update & Audit/ 820 Full Payment Generation

Weekly 834 Update with Interim Payment Generation

ACES Monthly Cut-off

Change to new Assignment Month - 10 days prior to enrollment cut-off date.



Furlough - Office Closed



Holidays - Office Closed



FREE TRAINING

Washington Connection – An exciting tool to connect people with services

Are you a health or human service provider?

Does your organization work with any of the following populations?

- Low-income families struggling to meet basic needs
- Children who have no medical insurance
- Aged, blind, or disabled individuals
- People who have little or no medical insurance
- Pregnant low-income women
- Homeless People
- Tribal members
- People in need of child care subsidy and referrals
- People who were recently incarcerated
- Veterans
- Custodial parents
- Others: College students; unemployed individuals



www.washingtonconnection.org

If you answered "Yes" to either of these questions, the new **Washington Connection** may be the online application and referral tool you can use to help your customers connect with services they need.

With this online tool, people can screen for eligibility and apply for the following services:

- Food, cash, and medical assistance
- Assisted living care
- Home, community and residential long-term services
- Child care subsidy
- Drug and alcohol treatment

You can also screen eligibility and get referral information for other services, such as:

- Earned Income Tax Credit
- Federal Student Aid
- WIC Nutrition Program
- Housing Assistance
- Tribal TANF
- Foster Youth Assistance
- Home Energy Assistance
- Vocational Rehabilitation
- Assistance for Veterans
- Child Support Services

In addition, you can also explore information related to community resources and services, including the following:

- Food / Food Banks / WIC
- Housing Assistance
- Utility Assistance
- Health & Dental Care
- Emergency Shelter
- Legal Help
- Transportation
- Mental Health
- Education
- Employment
- WA Tribes and American Indian Organizations
- Treatment Centers
- Child Care
- Domestic Violence

FREE Training – Learn how to use **Washington Connection** to screen and apply for services

We offer free one-hour training to any organizations interested in learning more about this online service. During the training, participants will have the opportunity to see a hands-on demonstration and ask related questions.

To schedule a training session, contact:

Sarah Cotton Rajski, Economic Opportunities Specialist
Building Changes, 2014 E. Madison, Suite 200
Seattle, WA 98122
206.805.6123 | fax 206.805.6153
sarah.rajski@buildingchanges.org

For more information about this resource, contact:

Linda Kleingartner, Project Manager
Department of Social and Health Services
Economic Services Administration
360.725.4371 | fax 360.725.4588
linda.kleingartner@dshs.wa.gov



HEALTH SCREENING *for WOMEN*

**CALL TODAY to SCHEDULE
an APPOINTMENT
206-263-8368**

The health services will be provided at no cost for those women who qualify. Please call for more information.

Mark your calendar for this important event:

**Seattle Vocational Institute
2120 South Jackson Street
Seattle, WA 98144-2219**

Saturday, March 19, 2011

9:00 am — 3:00 pm

- ✿ Pap test
- ✿ Pelvic examination
- ✿ Clinical breast exam
- ✿ Mammogram



**If you are experiencing breast
Problems, please contact us
Immediately.**

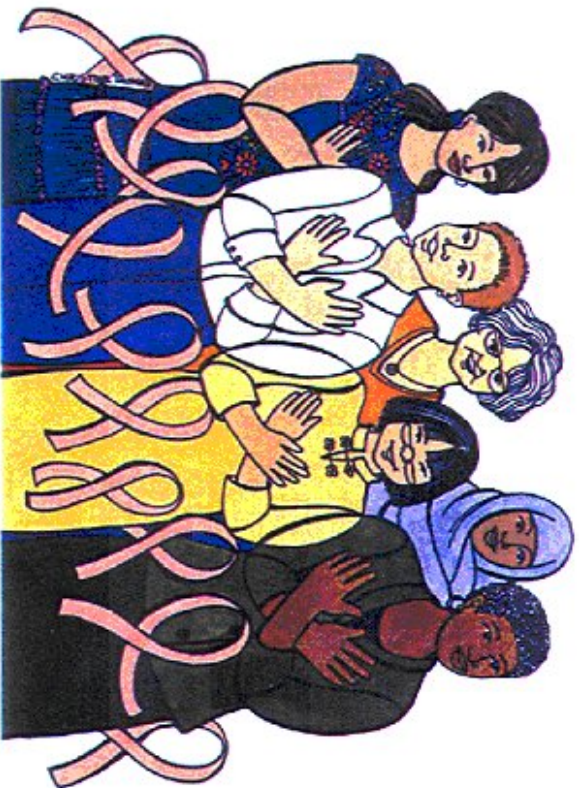
Public Health
Seattle & King County



Organized by Public Health—Seattle & King County, Breast, Cervical & Colon Health Program, Comprehensive Breast Center/Swedish—Providence Campus, Washington State Breast, Cervical and Colon Health Program, Department of Health and Human Services, Region 10, Molina Health Care, your extended family, Cierra Sisters, Inc., Susan G. Komen Breast Cancer Foundation, and Seattle Vocational Institute. This material was prepared by Public Health—Seattle & King County.

It is time to take care of you...

**eliminating racism
empowering women
YWCA**
Seattle | King | Snohomish



Women's Health Screening

**Breast exams, Pap tests and Mammograms,
Free if you are over 40 and income eligible,
uninsured or underinsured
People with insurance are welcome.**

Sat. February 12, 2011, 9-3
NW African American Museum
2300 S. Massachusetts Ave.

Seattle, 98144

Call (206) 436.8623 for an appointment



It is time to take care of you...

**eliminating racism
empowering women
YWCA**
Seattle | King | Snohomish



Women's Health Screening

**Breast exams, pap tests and mammograms,
Free if you are over 40 and income eligible,
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Sat. February 12, 2011, 9-3
NW African American Museum
2300 S. Massachusetts Ave.

Seattle, 98144

Call (206) 436-8623 for an appointment



4,953 Households Enrolled in Puget Sound in January!

NEW PROGRAM FOR LOW INCOME HOUSEHOLDS



Free Monthly Minutes For:

- Calling • Texting • National Long Distance
 - 411 Directory Assistance • Voice Mail
 - Caller ID • Call Waiting • Plus Free 911
- Qualify? Food Stamps, SSI, Disability Lifeline, COPES, DSHS Chores, SFO
Or same income limits as Seattle or King County Housing Authorities

SIGN UP HERE TODAY

**Community Outreach
at Your Place of
Service Delivery**



Free Phone & Minutes?

INTERNET/DATA CHARGES

Text Messaging Monthly Plan	\$2.99
Text Messaging Service Charge	\$0.00
Data Monthly Plan	\$19.99
Total	

TAXES, FEES, AND SUBSCRIPTIONS

Federal Tax	\$1.39
FCC Universal Service Charge	\$0.00
State and Local Charges	\$4.95
Regulatory Fees	\$0.00
Administrative Charges	\$0.42
Total	\$6.76

INSURANCE

Hardware Insurance	\$1.00
Total	\$1.00

TOTAL AMOUNT DUE: \$26.75

Overview of the Low Income Program

The Low Income Program of the Universal Service Fund, which is administered by the Universal Service Administrative Company (USAC) under the jurisdiction of the FCC, is designed to ensure that quality telecommunications services are available to low-income customers at just, reasonable and affordable rates. Similar programs have existed since at least 1985. The Telecommunications Act of 1996 reiterated their importance by including the principle that "consumers in all regions of the nation, including low income consumers . . . should have access to telecommunications and information services . . ."

In the May 8, 1997 First Report and Order (FCC 97-157), the Federal Communications Commission (FCC) established rules to govern Lifeline, Link Up, and Toll Limitation Service (TLS) program support - the three components of the Low Income Program. Lifeline support reduces eligible consumers' monthly charges for basic telephone service.

For over 13 years DSHS has administered the Washington Telephone Assistance Program distributing Lifeline benefits to qualifying Washington low income households, subsidizing landlines. SafeLink was approved to operate in Washington state in November 2009 by the Utilities and Transportation Commission.



Excerpted from the UTC's approval of SafeLink in Washington state independent of DSHS's control via the WTAP: "Low-income households move more frequently than regular customers and they put a higher value on mobility. The study shows that an increasing number of low-income households adopt wireless phones even without subsidies; those low-income households who have both landline and wireless phones are shifting their usage towards their wireless phones. It suggests that subsidies for acquiring and using mobile phone services might be more beneficial to low-income households than subsidies for traditional landline phones. This is another factor that may make TracFone's SafeLink more appealing to eligible customers."

TracFone (SafeLink) provides the device and program administration and the Federal Universal Service Fee provides the funding for the minutes. DSHS determines qualification criteria for both wired and wireless.

Community Outreach

Our role is to go to food banks, senior centers, clinics, subsidized housing, community centers and government offices to engage eligible customers with the purpose of signing them up for SafeLink service while answering their questions and clarifying their eligibility.

We are seeking venues for our outreach efforts. Ideal locations have DSHS clientele queuing for services with minimum hourly turnover of 15 clients per hour. Experienced, courteous representatives. Always.



Pacific Northwest Community Outreach

Carl Bryant, Executive Director
info@SL-NW.com 800-584-8101

10532 NE 68th St #D202 Kirkland WA 98033

Scheduling February Now!

King, Pierce, Snohomish counties

Call or e-mail with your interest, questions or calendar in hand.

Copy and use this special application to sign up individual clients for SafeLink service. All fields are required - no phone, use your agency number. One Lifeline benefit per household. Washington residential addresses only, no PO Boxes, shelters, hotels etc. If approved, phone will be mailed to address on application within 10-20 days of receipt.



WIRELESS

**APPLICATION FOR WASHINGTON LIFELINE ASSISTANCE PROGRAM**

SECTION 1 Please read all instructions before completing. Information will be validated. Discrepancies could result in delays.

Last Name _____ First Name _____ MI _____
Street _____ City _____ State **WA** Zip Code _____ Last 4 digits of SSN _____
Apartment No. _____ Contact Phone Number _____ DSHS Client ID (9 digits) _____ Birth Date (Month/Day/Year) _____

Plan Features

Choose your plan (check one)

Local Calls

National Long Distance

Voice Mail

Nationwide Text

Roaming at no additional cost

Free 911

411 Directory Assistance*

Carry-Over minutes from month to month

100+ International Long Distance destinations

*Minutes can be used for 411 calling at no additional cost.

**If you choose this plan, all unused minutes (including purchased cards and free minutes) will be removed/wiped out and will not carry-over on your next monthly minutes delivery.

☐ **68 FREE**
Monthly minutes☒ **125 FREE**
Monthly minutes
(0.3 minutes per text)☐ **125 FREE**
Monthly minutes☒ **250 FREE**
Monthly minutes
(1 minute per text)☐ **250 FREE**
Monthly minutes☒ **250 FREE**
Monthly minutes
(1 minute per text)

SECTION 2 Qualify by certifying you belong to ONE of the programs listed below (No proof necessary).

I hereby certify that I participate in at least ONE of the following public assistance programs:☐ State Family Assistance (SFA)☐ Supplemental Nutrition Assistance Program (Food Stamps)☐ Temporary Assistance to Needy Families (TANF)☐ Supplemental Security Income SSI (Not the same as Social Security Benefits)☐ Disability Lifeline (Formerly General Assistance)☐ Refugee Assistance☐ Medical Assistance (Including Medicare cost-sharing programs)☐ Community Options Program Entry System (COPES)☐ DSHS Chore Service

SECTION 3 Please read and sign the following:

BY SIGNING BELOW, I ACKNOWLEDGE THAT PROVIDING FRAUDULENT DOCUMENTATION/INFORMATION IN ORDER TO RECEIVE ASSISTANCE IS PUNISHABLE BY LAW.

PENALTY OF PERJURY

Under title 18 U.S.C. § 1621, whoever willfully states as true any material matter which he does not believe to be true in a statement under penalty of perjury, is guilty of perjury and shall, except as otherwise expressly provided by law, be fined or imprisoned not more than five years, or both.

I certify under penalty of perjury that:

- I qualify based on the total household income or program participation as identified herein.
- I do not currently receive Lifeline support for a land or wireless line serving my residential address. No other resident at my address participates in the Lifeline program; otherwise I agree to cancel my current household Lifeline support provided or Washington Telephone Assistance Program service in favor of SafeLink Wireless*.
- I am head of household and I am not claimed as dependent on someone else's federal or state tax return.
- I will notify SafeLink Wireless* when my income level changes or I no longer qualify for any of the programs identified herein by calling 1-800-SafeLink (1-800-723-3546).
- I will notify SafeLink Wireless* of any change of address by calling 1-800-SafeLink (1-800-723-3546).
- The information contained on this form is true and correct to the best of my knowledge and belief.

I authorize SafeLink Wireless* or its duly appointed representative to access any records required to verify my statements herein and to confirm my continued eligibility for Lifeline assistance. I authorize DSHS to disclose or give access to confidential information about me for one year from the date of this application for the purpose of determining my eligibility for Lifeline assistance. I understand that completion of this form does not constitute immediate approval for Lifeline.

PRIVACY LAW

Please check this box if you would like to receive pre-recorded special offers for SafeLink Customers and promotional offers from TracFone at the Home Telephone number provided in the Contact Information.

**SIGN &
DATE
HERE**

Applicant Signature _____

Date _____

For questions please call 1-800-SafeLink (1-800-723-3546)

PROMO CODE: ELITE FFF

Mail to: SafeLink Wireless®, PO Box 213, Bellevue, WA 98009

or

Fax to: (888) 674-7281

Get a FREE CELL PHONE and 250 FREE MINUTES MONTHLY!
NO COST EVER!

Do you need to communicate? Is a lack of a phone holding you back? Are you spending valuable funds on high cost cell plans? Could you use a second phone, backup phone?

SafeLink Wireless offers Lifeline service, a government sponsored program. We provide free cell phones and service to "income eligible" people. **There are no contracts, no fees, no monthly charges, no strings attached at all!** Each household simply has to qualify.

What are YOUR benefits?

- FREE phone
- FREE fixed number of minutes each month automatically added to their account
- NO contract
- No fees
- NO monthly charges



What other services are included?

- Caller ID
- Call waiting
- Voicemail
- Roaming
- Long Distance

How many free minutes do you get each month?

- Option 1: 250 minutes no rollover 1 text message costs 1 minute
- Option 2: 125 minutes with rollover 1 text message costs 1 minute
- Option 3: 68 minutes with rollover 3 text messages costs 1 minute
International long distance to over 100 locations

TracFone is the company behind this Lifeline program. TracFone is the largest prepaid wireless provider in the U.S. at greater than 10 million customers. TracFone uses the AT&T Wireless network infrastructure. You can have confidence you are getting a quality service.

BUT I ALREADY HAVE A PHONE... THERE MUST BE A CATCH...

Remember this phone is FREE. The minutes are FREE. Use the phone as a backup in case your other phone breaks. Give the phone to your child to keep in contact. Running short on minutes on your other phone? Then use this one. Need to call somebody, or have them call you, but you do not want to give them your personal phone number? Give them this number.

The possible uses are endless. The cost is ZERO... not a penny ! WHY NOT GET THE PHONE?



720 Second Avenue
Seattle, WA 98104-1702

FREE Tax Preparation

Keep more of what you work for.
January 18 – April 14, 2011

NON-PROFIT ORG
US POSTAGE
PAID
SEATTLE, WA
PERMIT NO. 4239



SPANISH

Preparación Gratuita de Declaración de Impuestos

Del 18 de enero al 14 de abril de 2011

- Un servicio gratuito para los hogares que ganan menos de \$50,000.
- No es necesario hacer cita ni hay requisito de ciudadanía.
- Devoluciones básicas de impuestos solamente (no se prepara ningún impuesto comercial, ingresos de alquileres, ni venta de propiedad o acciones).
- Tendremos disponible ayuda para solicitar el Número de Identificación Individual de Contribuyente (ITIN siglas en inglés).

Para mas información, llame al 2-1-1 o al 1-800-621-4636.

SOMALI

Diyaarinta Canshuur Soo Celinta iyo xareynta qaabka degdegga ah (electronic) BILAASHKA AH In badan ka soo cesho intii aad shaqeysatay.

Janaayo 18 – Abriil 14, 2011

- Kan waa adeeg bilaash ah oo loogu talagalay guryaha dakhligoodu ka yar yahay \$50,000.
- Wadanimimo looma baahna.
- Iska ilaali bixinta ujrada ama ka sii amaahashada lacagta kuu soo noqonaysa ee xisaabiyayaasha lacagta qaata.
- Waxaan kaa gargaari karnaa dalbashada lambarka gaarka ah ee aqoonsiga cashuur-bixiyaha (Individual Taxpayer Identification Number - ITIN).

Si aad macluumaad dheeraad ah u heshid, waxaad wacdaa 2-1-1 ama 1-800-621-4636.

ENGLISH

- This is a free service for households making less than \$50,000.
- Quality tax preparation is provided by IRS-certified, multilingual volunteers.
- No appointment necessary.
- No citizenship necessary.
- Electronic filing for quick refunds.
- Avoid paying fees or taking rapid refund loans from commercial preparers.
- You may be eligible for a larger refund by claiming the Earned Income Tax Credit and Child Tax Credit.
- Bring in your bank account number to have your refund directly deposited.
- We can help you apply for an Individual Taxpayer Identification Number (ITIN).
- Basic tax returns only (no business taxes, rental income or sale of property or stock).
- Find out if you're eligible for other public benefits.
- Invest part of your refund in a U.S. Savings Bond.

AMHARIC

የገንዘብ ሒሳብ የራስ እና በኮምፒውተር ፋይል መላክ የሚጠቅም አገልግሎት ለጥቅምት 18 - ሚያዝያ 14, 2011

- ይህ ከ \$50,000 በታች ገቢ ላላቸው ቤተሰቦች የገንዘብ አገልግሎት ነው።
- የዩኤስ ኤስ ማህንድስና አገልግሎት ነው።
- ለገንዘብ ሒሳብ ሠራተኞች ከፍተኛ ወይም በአፋጣኝ ተመላሽ ገንዘብ ብድርን ማግኘት ያስወግዳል።
- ለገንዘብ ሒሳብ ከፋይ መለያ ቁጥር (አይ ቲ አይ ኤን) ማመልከት እንዲያስገቡ ልንረዳዎት እንችላለን።

ለተጨማሪ መረጃ : 2-1-1 ወይም 1-800-621-4636 ይደውሉ።

VIETNAMESE

Khai Thuế Miễn Phí

Ngày 18 tháng Giêng – ngày 14 tháng Tư, 2011.

- Dịch vụ miễn phí cho các hộ gia đình có thu nhập dưới \$50,000.
- Không cần lấy hẹn hoặc không cần là công dân.
- Chỉ khai thuế cơ bản (không nhận khai thuế thương nghiệp, thu nhập tiền thuê nhà hoặc việc bán tài sản hoặc cổ phần).

Để biết thêm thông tin, xin gọi 2-1-1 hoặc 1-800-621-4636.

For more information about free tax prep and other free services that can help you and your family, dial 2-1-1 or 1-800-621-4636.

unitedwayofkingcounty.org/taxhelp

AUBURN
Tagalog (all shifts)
Spanish
Tuesdays 6 p.m. - 9 p.m.
Wednesdays 6 p.m. - 9 p.m.
Thursdays 6 p.m. - 9 p.m.

BEACON HILL
Spanish (all shifts)
Arabic
Chinese
Tuesdays 5 p.m. - 9 p.m.
Thursdays 5 p.m. - 9 p.m.
Saturdays 10 a.m. - 2 p.m.

BELLEVUE
Chinese/Russian (all shifts)
Amharic/Farsi
Spanish
Farsi/Japanese
Korean/Spanish
Tuesdays 1 p.m. - 5 p.m.
Thursdays 1 p.m. - 9 p.m.
Saturdays 10 a.m. - 2 p.m.

BELLEVUE
Spanish (all shifts)
Crossroads Bellevue
N.E. 8th St. & 156th Ave. N.E. 98008
Wednesdays 5 p.m. - 9 p.m.
Thursdays 5 p.m. - 9 p.m.
Saturdays 11 a.m. - 3 p.m.

CENTRAL DISTRICT
Spanish (all shifts)
Yesler Community Center
917 E. Yesler Way 98122
Thursdays 5 p.m. - 9 p.m.
Saturdays 10 a.m. - 2 p.m.

DOWNTOWN SEATTLE
Chinese/Spanish (all shifts)
Korean
Tagalog
Tuesdays, Wednesdays 12 p.m. - 7 p.m.
Thursdays 12 p.m. - 7 p.m.
Saturdays 12 p.m. - 4 p.m.
Sundays 1 p.m. - 5 p.m.

FEDERAL WAY
Chinese/Spanish
Tagalog
Multi-Service Center
1200 S. 336th St. 98093
Tuesdays 5 p.m. - 8 p.m.
Wednesdays & Thursdays 5 p.m. - 8 p.m.

FEDERAL WAY
Tagalog
King's Court Community Center
33312 22nd Lane S. 98093
Tuesdays 5 p.m. - 9 p.m.
Saturdays 10 a.m. - 2 p.m.

HIGHPOINT
Neighborhood House
6400 Sylvan Way S.W. 98126
Thursdays 5 p.m. - 9 p.m.
Sundays 12 p.m. - 4 p.m.

KENT
Chinese
Chinese
Cambodian
Mandarin
WA Women's Employment and Education Center
515 W. Harrison St. 98032
Tuesdays 5 p.m. - 8 p.m.
Thursdays 5 p.m. - 8 p.m.
Saturdays 1 p.m. - 4 p.m.

LAKE CITY
Tagalog (all shifts)
Chinese/Korean
Russian
Lake City Neighborhood Service Center
12525 28th Ave. N.E. 98125
Tuesdays 5 p.m. - 9 p.m.
Thursdays 5 p.m. - 9 p.m.
Saturdays 11 a.m. - 3 p.m.

RAINIER BEACH
Chinese
Cantonese
Vietnamese
Vietnamese
Rainier Community Center
4600 38th Ave. S. 98118
Wednesdays 5 p.m. - 8 p.m.
Thursdays 5 p.m. - 8 p.m.
Saturdays 11 a.m. - 3 p.m.
Sundays 11 a.m. - 3 p.m.

RENTON
Cambodian/Chinese
Amharic/Tigrinya
Chinese
Salvation Army Renton Rotary Food Bank
206 S. Tobin St. 98055
Tuesdays 5 p.m. - 9 p.m.
Wednesdays 5 p.m. - 9 p.m.
Sundays 12 p.m. - 4 p.m.

SEATAC AIRPORT
Amharic/Spanish
Cambodian
SeaTac Airport Airport Jobs Office
(take Elevator 1 from ticket counter level to level M)
Thursdays 6 p.m. - 9 p.m.
Saturdays 10 a.m. - 2 p.m.

SEATAC
Spanish (all shifts)
Somali
LCSNW / Angle Lake Family Resource Center
4040 S. 188th St. 98188
Tuesdays 6 p.m. - 9 p.m.
Saturdays 9 a.m. - 1 p.m.

SHORELINE
Cambodian/Russian
Mandarin/Spanish
Chinese
Hoplink
15809 Westminister Way N.
(next to Marshall's in the Aurora Square Plaza)
Wednesdays 5 p.m. - 9 p.m.
Thursdays 5 p.m. - 9 p.m.
Saturdays 10 a.m. - 2 p.m.

WHITE CENTER
Spanish
Chinese
Cambodian/Farsi
Russian
YWCA Greenbridge
9720 8th Ave. S.W. 98106
Tuesdays 5 p.m. - 9 p.m.
Wednesdays & Thursdays 5 p.m. - 9 p.m.
Saturdays 12 p.m. - 4 p.m.

WHITE CENTER
Samoan (all shifts)
White Center Assembly
10237 16th Ave. S.W. 98146
Thursdays 5 p.m. - 9 p.m.
Saturdays 11 a.m. - 3 p.m.

WHAT YOU NEED TO BRING TO THE TAX SITE:

- W-2s or other end-of-year wage statements that you or your spouse received from all your employers.
- Picture ID.
- A copy of last year's tax return if you have it.
- Social Security card or Individual Taxpayer Identification Number (ITIN) for every person in your household that you support.
- Birthdates for every person to be claimed on your return.
- Any 1099 forms for 2010 that you receive. You may have 1099 forms if you received income from Social Security, Railroad Retirement, Unemployment, Interest or Dividend Income.
- Name, address and social security number or tax ID number for your child care provider, and your co-pay statement for day care for the year 2010.
- If you paid for higher education, such as college or a trade school, bring form 1098-T showing evidence of payment.
- Mortgage interest statement and property tax statement if you own a home.
- Checking and savings account numbers for direct deposit.
- Anything else that you think may affect your return, even if you are not sure.
- If filing jointly, both filer and spouse must be present to sign.

You don't need an appointment! But many sites get very crowded, especially during January and April. Customers should arrive as close to the site's opening time as possible for the best chance of getting served. Customers who arrive later may not be able to see a volunteer.

United Way of King County's Free Tax Preparation Campaign sponsors:

Microsoft

BOEING

City of Seattle

file

KeyBank

PeoplePoint
Empower Your Future

Washington State
2-1-1
Get Connected. Get Answers.
Washington Information Network 211

2-1-1
Get Connected. Get Answers.
Washington Information Network 211

Bank of America

For more information, call **2-1-1**
or **1-800-621-4636**.
unitedwayofkingcounty.org/taxhelp